

# At your service

*Efficient. Reliable. Excellent.*



## PRESTIGE CARS

# Corporate Portfolio



## PRESTIGE CARS

[www.prestigeofwokingham.co.uk](http://www.prestigeofwokingham.co.uk)

38 Finchamstead Road | Wokingham | Berkshire | RG40 2NN

**Freephone** 0800 849 8000 | **Phone** 0118 989 0890 | **Fax** 0118 989 3030 | **Email** [reservation@prestigeofwokingham.co.uk](mailto:reservation@prestigeofwokingham.co.uk)

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## Introduction

No doubt your company spends a great deal on chauffeur services and airport transfers each month - but are you truly satisfied with the travel services you pay for? *Pre-book with Prestige Cars and you will be.*

Our chauffeur/taxi services company is totally reliable and very cost-effective.

We specialise in providing quality chauffeur driven cars, taxis and shuttle bus services for corporate clients and hotels. We also provide a private school run service. This includes transfers to and from airports, ports, stations and limousine hire for social occasions such as Ascot, Henley regatta, the Grand National, Wimbledon, cultural, sporting events, festivals, concerts and external business gathering.

“*You’ve taken the first steps into a new world of travel.*”



Prestige is fully licensed by the local district council. All work is pre-booked using the latest computer booking and despatch system to ensure that we provide a prompt and reliable service for all our clients.

We operate a *non smoking* policy for all our vehicles.



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## Services

Prestige Cars operate in the following fields

- **Private Hire and taxi service**
- **Chauffeur service**

### Private Hire

This service is for your local travel needs for the Berkshire Area, 24 hours a day 365 days of the year. All our drivers are smartly dressed, police vetted and fully licensed by the local authority for your safety and security.

This service includes the following vehicles

Cars: up to 4 passengers

Estates: up to 4 passengers and extra luggage carrying space

MPV's: up to 8 passengers

All drivers carry local authority issued ID badge for your safety and security.

### Taxi (Hackney carriage)

These vehicles operate from the Town and station ranks and can be flagged down any where in the local streets. Some of these vehicles are fitted with disabled access. All these vehicles are fitted with taxi fare meters calibrated and locked by local authority.



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## Chauffeur Services

This service is for your business and corporate client’s travel needs and operates 24 hours a day 365 days a year. All our drivers are smartly dressed are police vetted and fully licensed by the local authority for your safety and security.

This service includes the following fleet of vehicles

**Executive Range:** Mercedes E-class and BMW 5 series

**Executive MPV Range:** Mercedes V-class, Toyota Previa and KIA Sedona

**VIP Range:** Mercedes S430L, Mercedes E300, Range Rover.

## Features

All our vehicles are fitted with satellite navigation system, GPS (Global Positioning System) and Credit/Debt card facilities.

## Customer Service

All our drivers will assist to open the car doors and will carry your luggage and goods into the vehicle.

## Comfort and safety

Most vehicles are air-conditioned. All our vehicles are fitted with fire extinguishers, first aid kits and mobile phones. Vehicles are fitted with rear 12v power point socket for the use of Laptop and mobile phones charging.



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## Shuttle Services

We operate this service for companies, hotels and for local staff. Also business and corporate travel such as meetings and conferences, for social occasions such as Ascot, Henley Regatta, Grand National and Wimbledon etc. We can also arrange transportation for trips to such as Windsor castle, London city etc.

This service is available for 4 to 8 passengers.

## Customer Service

All our drivers will assist to open the car doors and will carry your luggage and goods into the vehicle. All vehicles carry umbrellas to assist you in the change of weather.

## Unique Service

In addition to our services we can provide a Transport Assistant for the morning times (0700 - 0900 Mon-Fri) to our busy clients such as hotels, who can help your guests to the vehicles and also help reception with vehicle bookings etc. This service is also available for all other times on request (terms may apply)

## Comfort and safety

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## Technology

- **Booking & Despatch**
- **GPS Automatic vehicle location system**
- **Data Despatch**
- **In-car satellite navigation**
- **Call back facility**

### Booking and Despatch

We use the latest computerised booking and despatch system. Our system is based on a local and national street data base to ensure the booking is taken and despatched correctly. Our GPS (vehicles tracking system) will pin point the closest vehicle. Our In-car satellite navigation system will navigate the vehicle to the pick up point and to the destination.



### How our bookings are despatched to the drivers

1. Booking is taken on the booking screen
2. GPS locates the nearest vehicle
3. Booking is despatched to vehicle data computer
4. Booking is acknowledged by the driver
5. In-car satellite navigation system, navigates the route to pick up
6. Driver acknowledge passenger on-board
7. In-car satellite navigation system, navigates the destination route.



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## Payment Method

We accept:

- Cash payments
- Cheque payments with valid cheque guarantee card
- All major debit and credit cards
- Pre arranged weekly and monthly accounts
- Pre arranged Hotel room accounts



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## Credit Account Form

Company Name	
Address	
	Post code
Telephone	Fax
Website	
<i>Authorised contacts for account bookings</i>	
Name	Company Title
Telephone	Fax
E-mail	
<i>Authorised signatories for account payments</i>	
Name	Company Title
Telephone	Fax
E-mail	
Card type	
Company credit card number	
Expiry date	
Authorised signature	
Credit account amount limit £	
Payment terms	

Accounts are presented every 7 days and settlement is net 30 days from invoice date.



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